

# THE ANDREASBERG

## CLIMBING PARK THE ANDREASBERG

### 1. TERMS OF PARTICIPATION

The use of the “Kletterpark am Andreasberg” is at **your own risk**. In the event of non-compliance or violations of the instructions or safety requirements given by the guides, the operator, Scheibelhofer THE RESORT GmbH, **assumes no liability for any resulting damage or consequential damage**.

Points 1.1 and 1.2 as well as 6 may be adjusted by the climbing park team on a case-by-case basis. You are welcome to discuss the details directly with our guides on site.

#### **1.1 CLIMBING PARK**

**Minimum height** for courses 1, 2, and 3: 110 cm

Up to a height of 140 cm only when accompanied by a person who has reached the minimum height of 140 cm. All additional requirements must also be met.

**Minimum height for courses 4 and 5:** 150 cm / approval by a guide required

**Maximum weight:** 130 kg

- Access to the park as well as the starting platform for the Flying Fox is only permitted after completing the safety briefing and documented understanding of the safety standards. After completing the mandatory training course, each participant is responsible for themselves.
- From the moment of entering the climbing park or the starting platform of the Flying Fox, securing oneself with safety carabiners is mandatory.
- A maximum of 2 people are allowed on a platform.
- Only 1 person may climb on a station at a time.
- The order of the courses must be strictly followed and may only be changed by the guides.
- Courses 4 and 5 may only be entered after approval by the guides.

#### **1.2 FLYING FOX**

**Minimum weight:** 40 kg

**Recommended minimum age:** 10 years

**Maximum weight:** 110 kg

**Maximum height:** 210 cm

### 2. SAFETY INSTRUCTIONS

- Every participant must attend the safety briefing if they intend to climb.
- The climbing equipment may only be put on and removed by the guides.
- Only the provided climbing harnesses may be used. The equipment must be used according to the guides' instructions and must not be passed on to other persons.
- The premises may not be left while wearing borrowed equipment; all borrowed equipment must be returned after use.

- The guide team reserves the right to prohibit participation for safety-related reasons. In the event of violations or non-compliance with the instructions of the trainer team, the operator, Scheibelhofer THE RESORT GmbH, **assumes no liability for any resulting damage or consequential damage.**
- Items that may interfere or could fall out of pockets (mobile phones, jewelry, keys, etc.) must be handed in or stored in the car.
- Smoking is prohibited throughout the entire climbing park area. Smoking is only permitted in designated areas.
- Sudden changes in weather conditions may occur. The decision to interrupt or stop operations lies solely with the operator.

### **3. EQUIPMENT**

- When securing/transferring the safety carabiners onto the steel cable, at least one of the two safety carabiners must always remain attached to the safety line.
- Both safety carabiners must NEVER be detached at the same time. Legal guardians must always ensure that the children under their supervision are properly secured.
- Sportswear and comfortable clothing are recommended. Sturdy footwear (no sandals or flip-flops) is mandatory, and long hair must be tied back.
- In case of loss or damage to the equipment, a flat fee of EUR 500,- will be charged.
- When leaving the climbing park, the equipment must be removed (including for restroom visits).

### **4. LIABILITY**

- The instructions of the guides must be strictly followed.
- In the event of non-compliance or violations of the instructions, the persons concerned will receive a warning; in case of repeated violations, they will be excluded from the visit and participation. No refund of the admission fee will be given.
- Scheibelhofer THE RESORT GmbH assumes no liability for deposited or lost items, nor for damage to personal belongings or clothing.
- In the event of violations or non-compliance with the instructions of the guide team, the operator, Scheibelhofer THE RESORT GmbH, assumes no liability for any resulting damage or consequential damage.

### **5. PAYMENT TERMS**

Scheibelhofer THE RESORT GmbH reserves the right to close the facility or parts of it for safety reasons or due to maintenance. In such cases, no refund of the admission fee will be given.

If a participant ends their visit to the facility early at their own request, no refund of the admission fee will be provided.

## **6. MINORS**

- The minimum height is 110 cm.
- Children up to the **age of 10** must be accompanied by a legal guardian or an authorized representative (proof is provided by a signed consent form from the legal guardian; this transfers the authority for the child to another adult). The legal guardian or authorized representative does not have to actively climb but must remain present throughout the entire stay. During climbing, a supervising person is required who has a minimum height of 140 cm and can assist with transferring the safety carabiners.
- Children up to the **age of 13** must be accompanied by a legal guardian or an authorized representative (proof is provided by a signed consent form from the legal guardian; this transfers the authority for the child to another adult). The legal guardian or authorized representative does not have to actively climb but must remain present throughout the entire stay. If a height of 140 cm has not yet been reached, a supervising person is required during climbing who is at least 140 cm tall and can assist with transferring the safety carabiners.
- Children **aged 14** and over require a signed consent form from their legal guardian in order to climb independently. Without this consent form, access to the climbing facilities is not permitted. If a height of 140 cm has not yet been reached, a supervising person is required during climbing who is at least 140 cm tall and can assist with transferring the safety carabiners.
- By signing, the legal guardian confirms that they have read and understood the terms of participation and have informed the children/young persons accordingly.
- Parents or authorized representatives are liable for their children throughout the entire premises.

## **7. PARTICIPATION**

- Participation begins upon payment of the participation fee and acceptance of the terms and conditions.
- A day pass automatically ends at the end of the day; a season pass ends at the conclusion of the season in which it was purchased.
- Season pass holders and repeat day visitors may waive an additional safety briefing after completing the initial one; however, they may request another briefing from a guide at any time if they feel unsure.

## **8. PHOTO AND VIDEO RECORDINGS**

Kletterpark Andreasberg (Scheiblhofer THE RESORT GmbH) informs that photo, video, and webcam recordings may be made throughout the entire facility for safety, advertising, and informational purposes. The safety of our guests and employees is to be ensured, and potential risks caused by third parties are to be prevented. Video recordings are used exclusively for the safety of guests and not for monitoring them or our employees. The legally permitted maximum storage period applies. If a participant does not agree to this, they must expressly state so and will not be allowed to participate.

By signing, I fully consent to video surveillance in the specified areas. Furthermore, I expressly agree that recordings of me may be used for publication on the internet (in particular on the website) and on social media platforms. This consent may be revoked in writing at any time.

## 9. DECLARATION OF CONSENT

I am aware that the use of the climbing park involves risks and is undertaken at my own risk. **In the event of non-compliance or violations of the instructions or safety requirements of the guides, the operator, Scheibelhofer THE RESORT GmbH, assumes no liability for any resulting damage or consequential damage.**

I am also aware that **insects (e.g., wasps) may be present throughout the facility**, and in the case of an existing insect allergy, appropriate protective measures must be taken at one's own responsibility. Entering the climbing park with such an allergy is at one's own risk.

For children under the age of 18, **the present legal guardians or authorized representatives are liable** (proof is provided by a signed consent form from the legal guardian; this transfers the authority for the child to another adult).

By signing, the participant declares that they are in a physically and mentally fit condition suitable for climbing and are not under the influence of medication, alcohol, or drugs.

I have read and understood the terms of participation for Kletterpark am Andreasberg from page 1 to page 4.

|                                                                              |  |
|------------------------------------------------------------------------------|--|
| Firstname/Lastname                                                           |  |
| Date of Birth                                                                |  |
| Postal Code, City                                                            |  |
| Street Address                                                               |  |
| Country                                                                      |  |
| Phone Number                                                                 |  |
| SIGNATURE                                                                    |  |
| SIGNATURE<br>(Parent or Legal Guardian for<br>persons under 18 years of age) |  |

Would you like to receive information about our climbing park? Feel free to leave your email address to receive updates.

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| MAIL |  |
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